



PROVIDER NEWSLETTER

February 2013

2013 P4P Quality Measures

- Breast Cancer Screening (BCS)
- Cholesterol Management For Pts with Cardiovascular Conditions (CMC)
- Chlamydia Screening in Women (CHL)
- Colorectal Cancer Screening (COL)
- Evidence-Based Cervical Cancer Screenings (ECS)
- Immunizations for Adolescents (IMA)
- Use of Imaging Studies for Low Back Pain (LBP)
- Annual Monitoring for Patients on Persistent Medications (MPM)
- Proportion of Days Covered by Medication (PDC)
- Diabetes Care
- Childhood Immunization Status (CIS)
- Human Papillomavirus Vaccine for Female Adolescents (HPV)
- Asthma Medication Ratio (AMR)
- Appropriate Testing for Children with Pharyngitis (CWP)
- Appropriate Treatment for Children with Upper Respiratory Infection (URI)
- Avoidance of Antibiotic Treatment for Adults with Acute Bronchitis (AAB)



Welcome!

St. Vincent IPA would like to welcome its newest Primary Care Providers:

- **Dr. Sam Abdelmelek**– Internal Medicine
- **Dr. Shin Wook Kang**– Internal Medicine
- **Dr. Shahira Abdel-Malek**– General Practice
- **Dr. Raymundo Romero**– Internal Medicine
- **Dr. Vivian Gindi**– Internal Medicine
- **Dr. Elizabeth Covington**– Family Practice
- **Dr. Marcel Filart**– Internal Medicine
- **Dr. Deno Kang**– Internal Medicine
- **Dr. Aret Akian**– General Practice
- **Dr. Kin C. Wong**– Internal Medicine
- **Dr. Edwin Zevallos**– Internal Medicine
- **Dr. Robert Pallas**– General Practice
- **Dr. Anita Hibler**– General Practice
- **Dr. Juan Escobar**– Internal Medicine
- **Dr. Gisele Biamby**– General Practice

IPA CONTACTS

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Bussarakum

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(800) 458-2307 Option #3

Credentialing
(562) 924-6921

Cerecons
(800) 864-8160

www.stvincentipa.com

2013 CMS 5 STAR Measures

- Breast Cancer Screening (BCS)
- Colorectal Cancer Screening (COL)
- Glaucoma Screening (GSO)
- Cholesterol Management for Pts with Heart Disease (CMC)
- Flu Shots (FSO)
- Osteoporosis Management–Fracture (OMW)
- Controlling Blood Pressure (CBP)
- DMARD Therapy for RA
- Comprehensive Diabetes Care
- Adult BMI Assessment
- Care for Older Adults (SNP only)

Noteworthy

2013 After-Hours Access Standards Mandated by DMHC

After Hours access surveys are currently being conducted by St. Vincent IPA. Physicians and Staff please be aware of the following standards and update your procedures as needed:

- ◇ For emergencies, the answering machine or answering service must instruct the caller to call 911 or go to the emergency room.
- ◇ For urgently needed care, the answering machine or answering service must communicate both of the following:
 1. Members must be given instructions to remain on the line for the Answering Service

OR

Noteworthy (cont...)

Be given a phone or pager number to reach a Health Care Professional

OR

Be given the option to page the doctor through the recording by either leaving a message or entering their phone number.

2. Members must be assured that a Health Care Professional will communicate with them **within 30 minutes**.



Improving After-Hours Access

PCPs that do not have services available 24 hours a day may use an answering service or an answering machine to provide members with clear and simple instructions on after-hours access to medical care.

Offices are expected to provide services for all after-hour calls; the caller must be given information on how to obtain urgent or emergency care either through answering services or after-hours call staff.

If you have any questions, contact provider relations, Karla Augustine at 860-8771, ext 107.



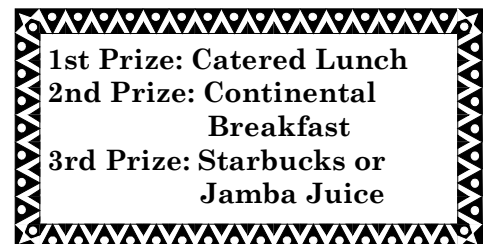
PROVIDER Update

DaVita, Inc. – Termination of Network Status

Effective March 7, 2013, DaVita Inc. is no longer a contracted provider for Health Net of California, Inc. or Health Net Life Insurance Company. Effective immediately, new dialysis members will not be referred to DaVita facilities for dialysis services. Existing dialysis members utilizing DaVita facilities will be transitioned to a participating dialysis facility closest to the member's residence prior to March 7, 2013.

AV Lunches

St. Vincent IPA is excited to announce the continuation of our Quarterly AV Lunches. It's simple. You are automatically entered as long as you submit your completed AVs (Annual Visit Forms) within 30-60 days from the date of service in 2013. At the end of each quarter, 3 winners will be selected based on who submits the most AVs in that quarter. Prizes will be awarded to the entire office staff. (Each office is only eligible to win once each year.)



AV Lunches (cont...)

Our 4th drawing will be in February 2013. Hurry, you still have time to be part of the 4th drawing! Download your forms from Ascender today! Go to www.stvincentipa.com and click on the Ascender tab on the left and then click on the Ascender Logo to log-in. Instructions and tips for completing the AV forms are also available on our website. If you need assistance, please contact:

- * Kourtney Carter, IPA Administrative Coordinator at (562) 860-8771 Ext. 112
- * Karla Augustine, Provider Relations Manager at (562) 860-8771 Ext. 107.
- * Yvonne Enriquez,

Congratulations 2012 AV Lunch Winners!



First Quarter:

- ★ 1st Place: Dr. George Ngan/
Daniel Sanchez
- ★ 2nd Place: Dr. Michael Silao
- ★ 3rd Place: Dr. Mohinder Sohal

Second Quarter:

- ★ 1st Place: Dr. Adam Karns
- ★ 2nd Place: Dr. Gemelia
Holgado- Aguilera
- ★ 3rd Place: Dr. Michel Jules
Mazouz

Third Quarter:

- ★ 1st Place: Dr. Bruce Larson
- ★ 2nd Place: Dr. Vasanth Kumar
- ★ 3rd Place: Dr. Michel Jules
Mazouz

Completed Annual Visit Forms (AVs) can be mailed or faxed to:

Via Mail:

St. Vincent IPA
P.O. Box 5089
Oceanside, CA 92052
*Attn: Risk Adjustment
Department*

Via Fax:

(562) 207-6512
*Attn: Risk Adjustment
Department*

Dual Eligible Demonstration

The Dual Eligible Demonstration project is a mandated program scheduled to go into effect in September 2013 affecting hundreds of thousands of Medi-Medi patients in the downtown Los Angeles area. In order to continue caring for their current Medi-Medi patients, providers will need to be affiliated with a managed care group participating in the project. St. Vincent IPA has taken all the necessary steps to fully participate in the Dual Eligible Demonstration project and is contracted with the major health plans. Since St. Vincent IPA is a participant in the project, there will be no disruption in your practice or patient care. For more information on the Dual Eligible Demonstration project or for assistance in enrolling your Medi-Medi patients with St. Vincent IPA, please contact Yvonne Enriquez, Marketing Manager, at (562) 860-8771 x109 or at yenriquez@pdtrust.com.

St. Vincent IPA's Diabetic Program!

**Headed by Diabetic Nurse
Educator,
Elaine Ybarra, ANP**

St. Vincent IPA understands that you have a busy practice and in an effort to help you with providing the best care to your St. Vincent IPA members, we have established a Diabetic Clinic to help your members manage their Diabetes. Routine Diabetic services and education will be provided by our Diabetic Nurse Educator, Elaine Ybarra, ANP. Our Diabetic Nurse Educator will assist your patients with the following:

- Diabetic Exams/ Check-ups
- Blood Sugar/ Cholesterol Monitoring
- Diabetic Foot Exams
- Nutritional Counseling
- Review of Medications
- Education on Exercise

We encourage you to take advantage of these services by submitting a referral request through Cerecons. Progress reports on your members will be provided to you regularly. These services are meant to supplement, not replace your efforts.

**St. Vincent IPA
Diabetic Clinic
1931 W, Sunset Blvd.
Los Angeles, CA 90026
Phone (213) 484-1212**

Upcoming Events/ Reminders

Encounter Data– remember to submit your encounter data!

P4P and 5 STAR 2013– if you don't code it, we won't know it!

Contact Karla Augustine at (562) 860-8771 Ext. 107 or kaugustine@pdtrust.com with any questions regarding these Quality Assurance programs!