

PROVIDER NEWSLETTER



Fourth Quarter 2013

Are your patients prepared for Flu Season?



The CDC recommends a yearly flu vaccine for everyone 6 months of age and older. Remind your patients that getting the flu vaccine as soon as it becomes available each year is always a good idea and the protection one gets from vaccination will last throughout the flu season. Make sure your patients are aware of the everyday preventative steps they can practice to avoid becoming sick:

- Wash your hands often with soap and water or an alcohol based hand rub
- Avoid touching your eyes, nose, or mouth.
- Try to avoid close contact with sick people
- Practice good health habits. Get plenty of sleep and exercise, manage your stress, drink plenty of fluids, and healthy food. ¹

We would like to thank all of the PCPs that attended the 2013 PCP Interim Surplus Distribution Meetings this year! The following topics were covered:

- Language Assistance Program/ Medicare Fraud, Waste, & Abuse Compliance/Special Needs Program trainings
- AV forms
- Growth Incentive Program
- Diabetic Nurse Educator
- Comprehensive Diabetic & Blood Pressure Codes & BMI Codes
- 2013 P4P Best Practice Guidelines
- 2013 Immunizations and Injections Schedule
- Access Standards for Commercial and Medicare

For information on any of the topics covered during the 2013 PCP Surplus Distribution Meeting contact Provider Relations—562-860-8771 ext.107



St. Vincent IPA would like to welcome its newest Primary Care Providers:

- **Ernest Casillas-GP**– Los Angeles
- **David Razi-IM**– Inglewood
- **Mehran Sourehnissani-IM**-Inglewood
- **Bernard McNamara-IM**-Compton
- **Alan Silverman-IM**-Beverly Hills
- **Jimmy Ezell**– FP-Los Angeles
- **Stevan Clark-GP**-Los Angeles
- **Jose Perez**– FP-Los Angeles
- **Rumi Lakha-FP**– Huntington Park
- **Khosro Vahid-GP**-Los Angeles
- **William Rubinson-FP**-Downey
- **Brett Schweizer-GP**-Los Angeles
- **Jose Ortiz-GP**-Los Angeles
- **Farough Kerendi**– GP-Los Angeles
- **Herbert Marshak-GP**-Los Angeles
- **Harold Valery-GP**-Los Angeles
- **Thomas Gerke-GP**-Inglewood
- **Jonathan Adhami-GP**-Los Angeles
- **Violeta Galdamez-GP**-Huntington Pk
- **Humberto Herrera-GP**-Huntington Pk
- **Nabil Khalil-GP**-Los Angeles
- **Quynam Nguyen-GP**-Los Angeles
- **Charles Okonkwo-IM**-Los Angeles
- **Kelly Wong-FP**-Los Angeles

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(800) 458-2307 Option #3

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(562) 924-6921

Cerecons
(800) 864-8160

www.stvincentipa.com

St. Vincent IPA is excited to announce that effective November 1, 2013, we will add LA Care Health Plan-Medicare Advantage to our contracted health plans and will begin accepting new member enrollments for 2014!



For more information, please visit their website at:

www.lacare.org

Or call their member services department at :

1-888-522-1298

You may also contact St. Vincent IPA at (888) 255-5053 Ext. 110 or visit our website at:

www.stvincentipa.com and click on *Accepted Health Plans*

CCHP Offering Free Flu Vaccine to their HMO Members Through Envision Rx Participating Pharmacies

Citizen Choice Health Plan HMO has contracted with Envision Rx to provide the flu vaccination at participating network Pharmacies for all CCHP HMO members **FREE of CHARGE** for the 2013-2014 flu season. To receive their free flu shot, all members need to do is present their CCHP HMO ID card at any participating Envision Rx network pharmacy location (excluding the CVS Minute Clinics). Members may contact the CCHP HMO Member Services at 1-866-634-CCHP (2247); TTY users call 711, to find the nearest Envision Rx participating network pharmacy location. Member Services hours are Monday through Sunday 8:00am to 8:00pm (including holidays). For a complete list of the participating pharmacies, members may visit- <http://CitizensChoiceHealth.com/Members> and click on the **FLU SEASON is HERE!** link.²

Health Plan Updates

SCAN's Staying Healthy Assessment

On June 28th, the Department of Health Care Services released the updated Staying Healthy Assessment (SHA) and clarification of the state regulations regarding its use. The SHA is a required component of the Initial Comprehensive Health Assessment (IHA). As a network provider for SCAN, you will need to implement this assessment on members that are Medi-Cal and Medicare eligible (dual eligible). To facilitate this requirement, upon enrollment SCAN sends the assessment form to the member and sends a letter to the member's primary care physician. SCAN encourages the member to complete the assessment form and discuss it with his or her physician during the IHA. The physician should include the completed form with the member's medical record. As part of SCAN's oversight process for PCP's with dual eligible members, member records are reviewed during the facility site review to ensure compliance with this regulation.



Provider Network Education- Complimentary fall seminars

There is still time to register for the Blue Cross Provider Network Education Complimentary Program with remaining seminar dates for November 6th thru November 14th. The Blue Cross Provider Network team offers educational programs and materials that are designed for the office staff of physicians, hospitals, medical groups, ancillary, and other health care professionals. The seminars are designed for a face to face interaction where Blue Cross staff can provide you with useful information that can help simplify your interactions.

Provider Network Education Complimentary fall seminars (cont...)

The Webinars offer live, interactive sessions via the internet. There are also On Demand e-courses available which are short, informative self-paced instruction, via the internet as well that are available 24/7/365.

For a complete schedule of seminars, webinars, on demand e courses, and learning solutions visit- anthem.com/ca/homeproviders.html Click on 2013 Provider Education Seminars and Webinars³

CMS 5 Star Ratings



SCAN Awarded 4.5 Stars!



SCAN received 4.5 stars in the core Northern and Southern California markets per the 2014 CMS ratings of HPs. They were the only plan to earn a 4.5 star rating in California with Kaiser being the only health plan to earn 5 stars. SCAN's 4.5 Star rating represents a full star improvement from 2013!



Citizens Choice Awarded 3.5!



Citizens Choice Health plan received a 3.5 star rating for its Health Plan Services and Drug Plan Services as well as an Overall Star Rating of 3.5 from Medicare.

2. CCHP Quick Fax Bulletin-Flu Vaccine Reminder
3. anthem.com/ca/home-providers.html



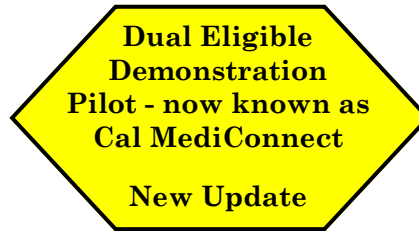
Noteworthy

Electronic Health Records May Slow the Rise of Health-Care Costs

According to a new study done by the University of Michigan, the use of electronic health records can cut the cost of outpatient care, including doctor's visits, and laboratory, pharmacy, and radiology services, by about 3 percent, compared to traditional paper records.

The study found that where the electronic health records were used there was a \$5.14 less cost per patient per month than in those that still relied on paper records. According to the study leader, Julia Adler-Milstein, an assistant professor in the U-M School of Information and School of Public Health, most of the savings were reported in radiology due to the fact that doctors were ordering fewer medical imaging tests because the electronic health records gave them better access to patients' medical histories. "...when we talk about cost savings, it does not mean that the costs went down, but that the costs did not go up as quickly in the intervention communities. This suggests that adopting electronic records helped slow the rise in health-care costs," Adler-Milstein said in a university press release. ⁴

**SVIPA Contracted
Urgent Care
Silver Lake Medical Center**
1711 W. Temple St., 2nd Floor
Los Angeles, CA 90026
Phone (213) 989-6160
Open 24 hours a day,
7 days a week



The Dual Eligible Demonstration has been pushed back to **April 1, 2014**. The Dual Eligible Demonstration project is a mandated program that will affect hundreds of thousands of Medi-Medi patients in the downtown Los Angeles area.³ In order to continue caring for their current Medi-Medi patients, providers will need to be affiliated with a managed care group participating in the project. St. Vincent IPA has taken all the necessary steps to fully participate in this project and is contracted with the major health plans. Since St. Vincent IPA is a participant in the project, there will be no disruption in your practice or patient care.

Medicare Advantage Annual Open Enrollment is Going on Now!

St. Vincent IPA accepts the following SENIOR health plans:



St. Vincent IPA Homebound Program Supports PCPs and Reduces Hospital visits!

Having difficulty getting your patients to come into your office?

We can have our Nurse Practitioner contact the patient to schedule an in-home visit. Please contact Provider Relations at (562) 860-8771 Ext. 107

Comprehensive Services Include:

- Visits in the patient's home or facility of residence
- Comprehensive physical exams, treatment plans, medication review
- Blood draws, lab work, diagnostic testing, specialist referrals
- Coordination of necessary home health and DME services
- On call access & telephonic support for the patient 24/7
- Education of the family and caregivers on the patient's care
- Coordination with the patient's health plan, social workers, and/or state and county programs for services for which the patient may be qualified
- Complete progress reports regularly provided to the patient's PCP

Benefits

- Helps patients who are not physically able to see their PCP to get the routine care they need
- Supports PCPs who have complex homebound patients
- Reduces hospital admissions and re-admissions
- Includes as many follow-up visits as needed to ensure the patient's health and well being
- No Cost to the PCP or to the patient

**Attention: New PCPs
Do you have your
Ascender log in
information?**

If not you can download the
Ascender Log-On Request Form on
www.stvincentipa.com.

- Click on Ascender
(on left side, 8th from the top
in red)
- Click on Ascender Log-On
Request Form

**Completed Annual Visit
Forms (AVs) should be
submitted within 60 days
of the date that the
doctor saw the patient.
Forms can be mailed or
faxed to:**

Via Mail:
St. Vincent IPA
P.O. Box 5089
Oceanside, CA 92052
*Attn: Risk Adjustment
Department*

Via Fax:
(562) 207-6512
*Attn: Risk Adjustment
Department*

**If it is your first time submit-
ting an AV form- please fax to:**
Provider Relations-(562) 924-1603
so we can verify that the form is
complete and can expedite it for
processing and payment.
**Your form must be complete
and accurate to qualify for
compensation.**

Upcoming Events/ Reminders
St. Vincent IPA PCP HCC Training/Dinner Meeting-
Tuesday, December 10, 2013 @ St. Vincent Medical Center
Encounter Data- remember to submit your encounter data!
P4P and 5 STAR 2013- if you don't code it, we won't know it!
Contact Karla Augustine at (562) 860-8771 Ext. 107 or
kaugustine@pdtrust.com with any questions regarding these Quality
Assurance programs!



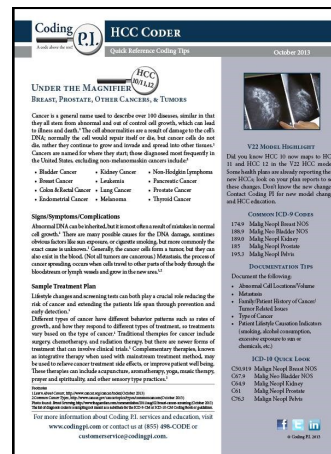
**To download your 2013 AV
forms from Ascender,
please follow the below
steps:**

1. Go to <http://ascender.pdtrust.com>
2. Type in name and password
3. Under Menu, click on My Applications
4. Click on Ascender Dashboard
5. Click on Reports
6. Click on the + next to the Dashboard folder
7. Click on the + next to the Risk folder
8. Click on the + next to the Custom Reports
9. Click on Physician's Data Trust Assessment Form
10. Click on Run Report
11. Check Select All to print AV's for all of your members or check the letter of their Last Name for a list of only those patients
12. Click Next- this will open up a separate web page.
Note: If you have pop-up blocker, look for a message regarding options to download the file.
13. Click on this message, and then Click on Download file.
14. A message box will pop-up asking: Do you want to Open or Save the file?
15. Click Open. Note: you must have Adobe in order to view the report.
16. The report will pop-up as a PDF file. You can then Print or Save the file.

If you have any questions on the 2013 AV Form, Ascender, or the HCCs, please contact the Risk Adjustment Department directly at (760) 941-7309x123.



**Would you like to
receive monthly
quick reference tips
for coding?**



- Visit www.codingpi.com
- Go to Resources & Partners
- Enter in your email to receive the monthly HCC Newsletter
- Click Subscribe

Important coding updates can also be found at www.facebook.com/CodingPI

**Congratulations to the
2013 AV Lunch winners!**



- 1st Quarter winners-**
- ☆1st place-Dr. Takeshi Matsumoto
 - ☆2nd place-Dr. Raul Bendana
 - ☆3rd place- Dr. Anna Chickey
- 2nd Quarter winners-**
- ☆1st place-Dr. Elena Chevter
 - ☆2nd place- Dr. Galina Makovoz
 - ☆3rd place- Dr. Abraham Waks