

# Medicare Learning Network® (MLN) Medicare Parts C and D Compliance and Fraud, Waste, and Abuse (FWA) Trainings

## Available Trainings

Training Title	Summary and Downloads
Medicare Parts C and D General Compliance Training (FREE)	Learn about how a compliance program operates and how to report compliance program violations. <a href="https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/MedCandDGenCompdownload.pdf">https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/MedCandDGenCompdownload.pdf</a>
Combating Medicare Parts C and D Fraud, Waste, and Abuse (FREE)	Learn about Fraud, Waste and Abuse (FWA) in Medicare, including laws and regulations; consequences and penalties; and preventing, reporting, and correcting FWA. <a href="https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/CombMedCandDFWAdownload.pdf">https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/CombMedCandDFWAdownload.pdf</a>

## Resources and Course Access

Resource	URL or Email
Compliance Program Policy and Guidance	<a href="https://www.cms.gov/Medicare/Compliance-and-Audits/Part-C-and-Part-D-Compliance-and-Audits/ComplianceProgramPolicyandGuidance.html">https://www.cms.gov/Medicare/Compliance-and-Audits/Part-C-and-Part-D-Compliance-and-Audits/ComplianceProgramPolicyandGuidance.html</a>
Additional Guidance—Compliance Training Requirements and Audit Process Update Memorandum	<a href="https://www.cms.gov/Medicare/Compliance-and-Audits/Part-C-and-Part-D-Compliance-and-Audits/Downloads/2016_Compliance_and_FWA_Training_Requirement_Update.pdf">https://www.cms.gov/Medicare/Compliance-and-Audits/Part-C-and-Part-D-Compliance-and-Audits/Downloads/2016_Compliance_and_FWA_Training_Requirement_Update.pdf</a>
Compliance Program Policy and Guidance questions	<a href="mailto:Parts_C_and_D_CP_Guidelines@cms.hhs.gov">Parts_C_and_D_CP_Guidelines@cms.hhs.gov</a>
FWA Training and Guidance questions	<a href="mailto:FWATraining@cms.hhs.gov">FWATraining@cms.hhs.gov</a>
Medicare Learning Network® (MLN) Learning Management System (LMS) FAQs	<a href="https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/LMPOS-FAQs-Booklet-ICN909182.pdf">https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/LMPOS-FAQs-Booklet-ICN909182.pdf</a>
MLN LMS Training Login Page	<a href="https://learner.mlnlms.com">https://learner.mlnlms.com</a>

## Compliance Program Policy Mailbox FAQs:

FAQ	Guidance
What is a plan sponsor?	A plan sponsor is a health insurance company that contracts with CMS to provide benefits through a Part C Medicare Advantage Organization (MAO) or a Part D Prescription Drug Plan (PDP).
What is a First-Tier, Downstream, or Related (FDR) entity?	First-Tier entities contract directly with MAOs or PDPs to provide services. Downstream and Related entities contract with First Tier entities to provide additional services.
Who must take the Medicare C & D fraud and compliance trainings?	MAOs and PDPs decide which FDRs and employees must take these trainings. FDRs should check with the MAO's or PDP's compliance officer or website for specific expectations and guidance.
What if I <b>only</b> work with Medicare A & B?	You do not need to take the Medicare C & D training.
What if I <b>also</b> work with Medicare A & B or an accredited DMEPOS supplier?	Fraud, Waste, and Abuse training under A & B counts for the C & D requirement. However, you would still be required to take the C & D General Compliance Training.
Is there a PowerPoint, SCORM, or other format to upload into our LMS?	The only downloadable files are the PDF versions. You may customize these documents to fit your organization's training capacity, but you may not omit any content.
What training options are available besides the MLN?	(1) Use the MLN web-based training (WBT) on the LMS. (2) Use the PDFs to create or enhance your own LMS training. (3) Use the PDFs to create your own printed training materials.
How often must we complete the training?	New employees must complete the training within 90 days of hire. All employees must complete it annually thereafter.
May we omit material not relevant to our organization?	You may not modify training content. You may adjust style for appearance. You may also remove information about MLN, but you may not remove any embedded hyperlinks or other URLs.
How do we verify employees have completed training?	The MLN offers a certificate for successfully completing the WBT. Check with your or your plan sponsor's compliance office for specific documentation of completion they require.
Is a third-party version of the training acceptable?	If the third-party attests their trainings are full versions of the MLN trainings and you pass, you have satisfied the requirement.
Are the trainings available in other languages?	No. Check with the plan sponsor to see if they have other language versions available. Otherwise, you must create them yourself.